

Job Title: Field Service Technician – CNC Grinding Industry

About Us:

Campbell Grinder Company is a leader in precision engineering and advanced CNC grinding solutions, specializing in delivering high-quality machines and innovative technology to our clients in the aerospace, defense, and machinery industries. We are seeking an experienced Field Service Technician with a talent for mechanical and electrical skills to join our dynamic team.

Position Description:

We are seeking a skilled and motivated Field Service Technician to join our team. This position requires up to 75% travel to customer sites and is responsible for the installation, diagnosis, maintenance, and repair of our specialized CNC grinding equipment. The ideal candidate will have strong mechanical and electrical troubleshooting skills, exceptional planning and organizational abilities, and a dedication to delivering outstanding customer service. We are looking for a self-driven professional who can operate independently while representing our company with integrity and technical expertise.

Essential Job Duties and Responsibilities:

- Diagnose and perform mechanical, electrical, pneumatic, and hydraulic repairs on Campbell Grinder Company (CGC) machinery in accordance with OEM specifications.
- Evaluate necessary repairs, procure required materials, and ensure timely and efficient installation.
- Perform Preventative Maintenance (PM) services on CGC equipment to ensure optimal machine performance and longevity.
- Accurately document all services performed and communicate findings to customers through detailed Field Service Reports.
- Manage and submit personal travel and expense reports in accordance with company policies.
- Maintain a reliable service vehicle, possess a valid driver's license with a clean driving record, and meet U.S. citizenship requirements for site access.
- Uphold a clean, professional appearance and demeanor while representing CGC at customer locations.
- Demonstrate a solid understanding of FANUC CNC controls, including Series 15i or later, with knowledge of PMC functionality.
- Perform additional tasks and responsibilities as assigned by the Service Manager.

Knowledge & Necessary Skills Required:

- Proficient in reading and interpreting mechanical and electrical schematics for effective troubleshooting and repair.
- Ability to analyze and interpret ladder logic diagrams for diagnostic and maintenance purposes.
- Strong overall understanding of machine tool systems and operations.
- Strong analytical and problem-solving abilities.
- Basic computer skills required.
- Self-motivated with a focus on continuous improvement and learning.

Education & Qualifications Required:





- High school diploma or equivalent required.
- Minimum of 2 years of hands-on technical experience with machinery or related equipment.
- Minimum 1-year of Electrical troubleshooting experience preferred.
- Troubleshooting skills.

Company Benefits:

- Company Matched 401(k)
- Health, Life, Dental and Vision Insurance on day one
- Life & AD&D Insurance
- Flexible Spending Account
- PTO Time
- Bonus Program
- Wellness Reimbursement

